

# Improving CVD risk communication in NHS health checks

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In partnership with



# **Project Overview**

Improving risk communication in NHS Health Checks in Newham CCG to improve management of CVD risk factors.

To do this:

- Develop personalized 'risk report'
- Pilot evaluation in 6 surgeries
- Qualitative interviews



# **Understanding Risk**

**Poll: Which of the following represents a higher risk:** 

- a) 1 in 5
- b) 1 in 10
- c) 1 in 20
- d) 1 in 196
- e) Not sure

Answer: a) 1 in 5

One quarter of the US population cannot say whether 1 in 10, 1 in 100, or 1 in 1000 represents the largest risk of getting a disease

# **Understanding Risk**

**Poll: 1 person out of 1000 has a CVD event. What is the percentage risk?** 

- a) 1 %
- b) 0.1 %
- c) 0.01 %
- d) 0.001 %
- e) Not sure

**Answer: b) 0.1%** 

Around 75% of the US population cannot transform 1 in 1000 in to a percentage

# **NHS Health Chee** Patient Name Date of NHS Healt NHS Number Cardiovascular R What's your he Your age is: What's your ris 1 out of eve 2 out of eve 4 out of eve NHS

HEAL

CHECK

Every year in 160,000 people di from cardiovascular disease Health Check Test Your risk calculations Blood pressure Your blood pressure n This means it is: In the healthy r A little high Very high Cholesterol Level Your cholesterol ratio This means you are co In the healthy range Moderate risk ( Higher risk (abo If you are higher risk y

#### **Diabetes Check** Your glycated haem

This means that you Do not have d Are at risk of

May have dial Body Mass Index Your BMI was [XX]

This means that you White, Black Africa ethnic groups: Healthy weig Overweight (

Obesity 1 (30)

Obesity 2 (35)

Obesity 3 (40)

#### You said you sm

66% of smokers wou day would save appr you use NHS suppor All areas have a free of stopping, providir

information.

Reduce your

Your Personal A

Now that you know improve it?

> Grill, bake, stea such as wholem

Reduce your Add less salt to

Reduce the ar

#### What goal(s) would

What small changes

When will you achie

#### You said you dri

Cutting out a couple £400 year, as well as Drinking within reco women), not regular days per week will re

#### Lose some we Sign up to a wei Eat more heat Eat your 5 a day foods such as w Do more exer Sign up to a spo

cakes and biscu

Stop smoking Order your Smo

Use smaller ala

days each week

#### For more information and support about how to achieve these goals, visit or call: NHS Health Check w: www.nhs.uk/Conditions/nhs-health-check

- NHS free weight loss plan w: www.nhs.uk/Livewell/weight-loss-guide
- Change for life w: www.nhs.uk/change4life t: 0300 123 4567
- Smokefree NHS w: www.nhs.uk/smokefree t: 0300 123 1044
- > NHS Alcohol information w: www.nhs.uk/Livewell/alcohol
- Action on Salt w: www.actiononsalt.org.uk t: 020 7882 5941
- Diabetes w: www.diabetes.co.uk
- Dementia w: www.alzheimers.org.uk t: 0300 222 1122

#### Treatment:

After this health check, you may need a follow up appointment, and your doctor may prescribe you some medication to manage your risk of cardiovascular disease. You will be told by the clinic staff if you need to make another appointment.

#### For every 20 potential strokes or heart attacks, treatment will prevent 7:



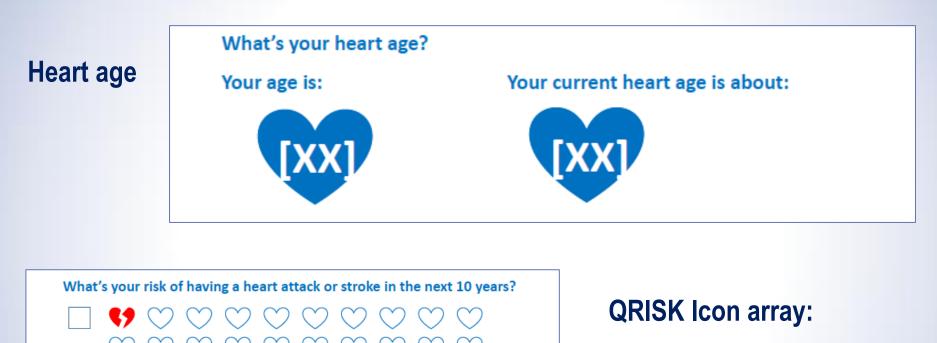
Remember to take any prescribed treatment according to your doctor's instructions Set the alarm on your phone to remind you or put the pills next to your toothbrush

Extra information/Local Support Groups:

Your next appointment will be due in.....

## NHS

# **Risk Communication**



1 out of every 20 people like you will have a stroke or heart attack in the next 10 years

2 out of every 20 people like you will have a stroke or heart attack in the next 10 years

4 out of every 20 people like you will have a stroke or heart attack in the next 10 years

- Simple frequencies
- Avoid percentages
- Time and denominator
- Social norms messaging



## **Dread risk comparator infographic**

### **Blood pressure**

Your blood pressure measurement was [XXX] / [XX] mmHg (systolic/diastolic)

### This means it is:

- In the healthy range
- A little high
- Very high

## Interpretation of numerical results

## Survival/ Positive framing

For every 20 potential strokes or heart attacks, treatment will prevent 7:

## Easy

### Stop smoking

Order your Smokefree quit kit today, save your cigarette money in a pot to see how it builds up

Reduce the amount of alcohol you drink

Use smaller glasses or measures when pouring wine and spirits at home, have a few drink-free days each week, alternate alcoholic drinks with glasses of water, drink with a meal

## Attractive





What goal(s) would you like to set yourself?

Social

What small changes would help you achieve your goal(s)?

# Timely

### You said you drink [XX] units of alcohol per week

Cutting out a couple of large glasses of wine or beer each week could save you more than £400 year, as well as helping you to lose weight and get better quality sleep.

"We are like a salty family. I would just add salt to everything and now I'm starting to think that I can't. This is my health and it's quite real and it's quite serious so yeah, I've definitely looked at, it's definitely motivated me" Female Patient

> "They were more **interested about the heart age** more than anything" HCA

> > **HCAs**

# **Patients**

"I liked the bit of paper that they gave me at the end that just jots down everything because I think you forget really easily and **that's been good to look back at**" Female Patient

"I think **I've been more detailed about the QRISK more than before** [...] even the cholesterol levels, sugar levels, even if they are normal." HCA

"When they do go home maybe they can **share it with their family** as well. **Maybe they didn't fully understand** so, it would be really good to look back" HCA

# In summary, numbers can be difficult so:

- Don't neglect your denominator
- Remember icons help
- Provide risk context
- Be positive with your framing
- Be 'chunky' with your goals
- Remember to tell the time
- Think now as well as in the future



# Acknowledgements

### **Study Team**

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### **UCLP Programme Team**

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# Thanks for listening!



Helping you prevent diabetes heart disease

kidney disease stroke & dementia

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